

Petrópolis, 23rd october 2018

Ref: Bolts on Stec Duck and Enforcer Devices

Dear STEC customers,

On Thursday of last week, a post was placed on Facebook stating a hair line crack had been discovered in a component of the STEC Duck-R, specifically on the head of the retaining bolts.

As a precaution, our development department started an investigation and has carried out an internal audit to track any possible quality control issues.

This investigation has found that there are some bolts from older batches that display marks consistent with the appearance of “hair line cracks” in the metal. We then carried out several tests to establish whether these marks posed a problem.

The results of those tests are;

- 1- The “**hair line crack**” as described on Facebook are actually a stamping mark which is a residual mark from the bolts manufacturing process and is perfectly **normal**.
- 2- A sample of a previously rejected bolts with intentional cracks, larger than shown online, was used and subjected to EN12841 Type A testing. The devices with both bolt heads “seriously cracked” **passed the testing process as per the standard**.
- 3- As the bolts used on Ducks and Enforcers are replaceable, STEC recommends that for any bolts you have a concern about they are removed and returned to your distributor who will the supply replacement parts.

An instructional video will be available in the oncoming days showing the correct way to replace this part.

Alternatively, you can return the entire unit to your local distributor to have the replacement carried out.

Videos showing the testing we carried out will be made available early next week.

For further information, please get in contact with your local distributor.

On behalf of Stec.

Sincerely Stec Equipment Ltd.



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